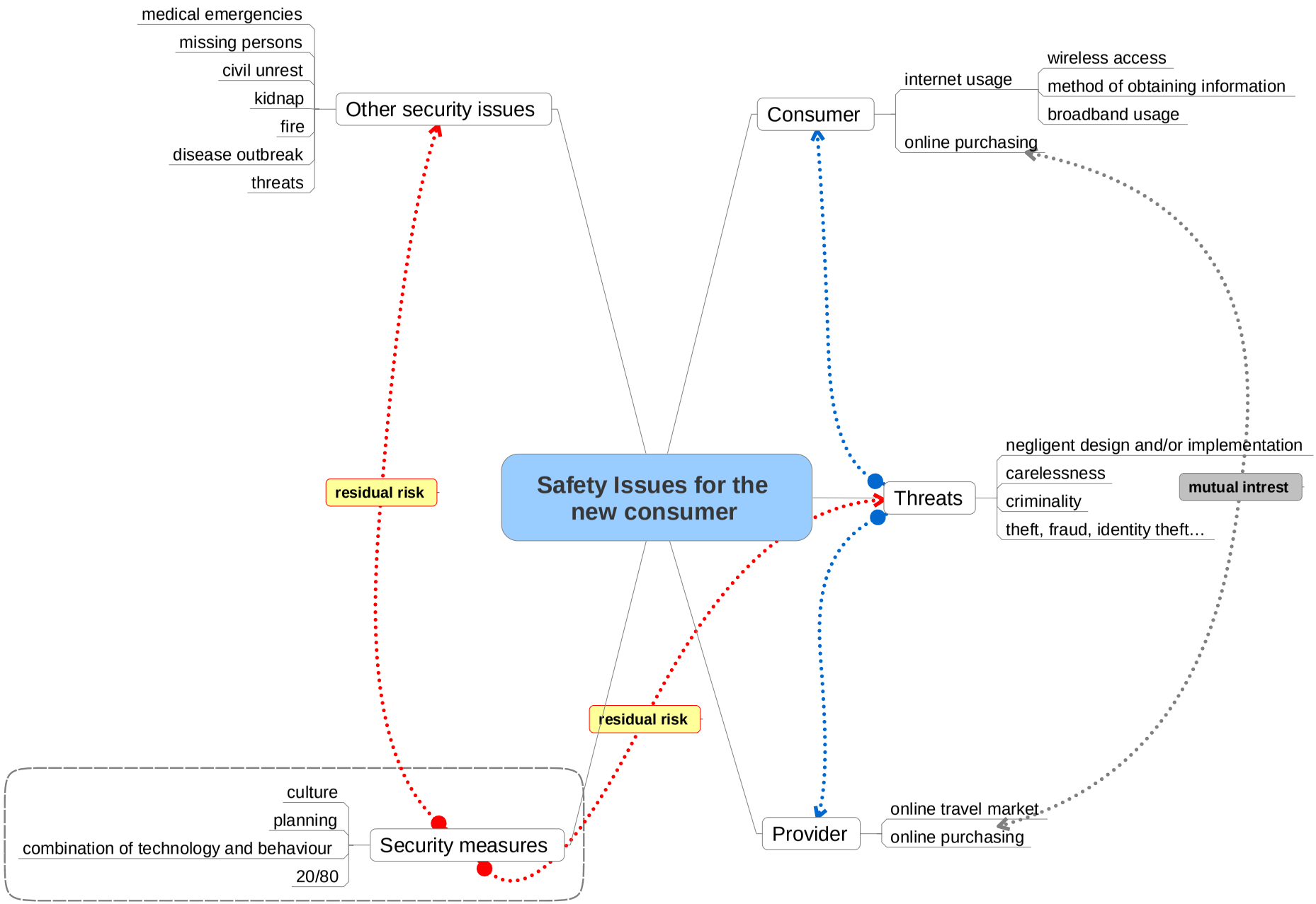
Safety Issues for the new consumer
Other security issues
medical emergencies
missing persons
civil unrest
kidnap
fire
disease outbreak
threats
Consumer
internet usage
wireless access
method of obtaining information
broadband usage
online purchasing
Threats
negligent design and/or implementation
carelessness
criminality
theft, fraud, identity theft…
mutual intrest
Provider
online travel market
online purchasing
Security measures
culture
planning
combination of technology and behaviour
20/80
residual risk
residual risk